

OBSERVATION REPORT #109

Call records were missing from the Daily Usage Feed (DUF) files received from Bell Atlantic.

Issue

Attached are twenty-three calls that were placed by KPMG testers for which EMI records were not received in the Daily Usage Feed (DUF) files received from BA:

Test Number	Test_Site	From_No	Call_To	Bill_To	Date	Initiation	Duration	Expected DUF ID
1	Westfield 1	4135648305	8005446666		4/4/2000	15:33:55	00:01:15	110101
2	Westfield 1	4135648305	4135648306		4/5/2000	9:58:34	00:00:46	030101
3	Westfield 1	4135648305	6179881000		4/6/2000	11:20:04	00:01:02	110101
4	Bowdoin 1	6173728478	6173728512	6173728512	4/4/2000	9:04:15	00:00:35	010101
5	Bowdoin 1	6173728478	8008837765		4/5/2000	9:41:25	00:02:20	110101
6	Bowdoin 1	6173728478	6176238014	6176238014	4/5/2000	9:54:11	00:00:33	100131
7	Bowdoin 1	6173728478	6173646673		4/5/2000	10:04:08	00:00:16	100101
8	Bowdoin 1	6173728478	8007467287		4/5/2000	10:12:33	00:00:30	110101
9	Bowdoin 1	6173728479	7739086850		4/6/2000	10:38:47	00:00:02	110101
10	Bowdoin 1	6173728512	7812637003		4/4/2000	11:25:18	00:00:56	100131
11	Bowdoin 1	6173728512	7812637003		4/4/2000	11:37:12	00:01:12	100131
12	Wellesley 1	7812637000	7812637003	7812637003	4/5/2000	11:33:00	00:04:42	010101
13	Wellesley 1	7812637000	7814318419	6173728478	4/6/2000	9:28:50	00:04:55	010101
14	Wellesley 1	7812637003	8005829629		4/5/2000	10:53:10	00:00:36	110101
15	Needham 1	7812929677	7812929643	7812929643	4/4/2000	13:33:20	00:01:22	010101
16	Needham 1	7812929677	0000000000	7812929677	4/5/2000	9:09:34	00:00:39	030101
17	Needham 1	7812929677	0000000000	7812929677	4/5/2000	9:21:30	00:00:41	030101
18	Needham 1	7812929677	5407100589	7812929677	4/5/2000	9:42:02	00:00:54	110101
19	Needham 1	7812929677	8004576490	7812929677	4/5/2000	11:26:06	00:01:14	110101
20	Winchester 1	7813680169	7813680194	7813680194	4/4/2000	13:55:25	00:00:05	010101
21	Winchester 1	7813680169	7813680194	7812637000	4/6/2000	10:47:32	00:00:28	100101
22	Winchester 1	7813680169	7812637000		4/6/2000	11:05:35	00:00:23	100137
23	Winchester 1	7813680194	7813680169	7812637000	4/6/2000	10:43:16	00:00:30	100131

Assessment

CLECs rely on usage records in order to bill end users in an accurate and timely fashion. If records are not received from the ILEC, the CLEC will be unable to charge end users correctly.